

CHARLES WEBB

 mybusinessmail87@gmail.com

 9018462159

 Cordova, TN 38018

PROFESSIONAL SUMMARY

Results-driven operational professional with strong history of optimizing business processes and leading diverse teams. Adept at implementing strategic improvements and fostering culture of continuous development. Known for reliability, adaptability, and keen focus on delivering tangible results through effective collaboration and leadership.

SKILLS

- On-board Diagnostics
- Electrical systems troubleshooting
- Driveline Repair
- Diesel Engine Repair
- Diagnostic testing
- Testing and repair
- Safety compliance
- System maintenance
- Schematics interpretation
- Blueprint reading
- Mechanical troubleshooting
- Issue resolution
- Attention to detail
- OSHA compliance

EDUCATION

Lane College
Jackson, TN • 03/2017

Associate of Applied Science:
Mechanical Engineering

Vatterott Career College
Memphis, TN • 03/2016

Associate of Science: Diesel
Mechanics

Oakhaven High School
Memphis, TN • 06/2005
High School Diploma

ACCOMPLISHMENTS

EPA Universal
EPA 608 & 609
Refrigeration & Recovery
Class A CDL
Detroit Diesel Certification
Reefer Certified
Chiller Certified
Heavy Hauling
Long Distance Freight

WORK HISTORY

Regent HVAC/R Repair, Installation & Cleaning LLC - Chief Operating Officer

Southaven, MS • 02/2024 - Current

Promoted a positive corporate culture by implementing employee engagement programs that recognized achievement and fostered collaboration among teams.

- Streamlined operations by implementing efficient processes and systems, leading to increased productivity and cost savings.
- Enhanced company reputation by establishing strong relationships with clients, partners, and stakeholders.
- Negotiated favorable vendor contracts for cost-effective procurement solutions that supported business growth objectives.
- Identified and pursued business development opportunities to grow organization and increase revenue.
- Formulated strategic plans aligning with overall company vision; setting achievable short and long-term goals to drive growth and profitability.

Amerit Fleet Services - Lead Technician

Memphis, TN • 06/2024 - Current

- Planned, scheduled, and delegated daily work to team of employees.
- Recognized as a top performer among peers due to outstanding productivity levels and commitment to excellence.

CERTIFICATIONS

Detroit Diesel Certification
EPA Universal 608 & 609
Class A CDL

- Conducted quality inspections of completed work, ensuring compliance with established standards and specifications.
- Performed troubleshooting and diagnosis on malfunctioning equipment.

Cox Automotive - Mobile Diesel Technician

Indianapolis, IN • 06/2023 - 06/2024

- Maximized fuel economy with regular preventative maintenance checks on client vehicles, including oil changes, filter replacements, and tire rotations.
- Boosted business reputation as a reliable provider of mobile diesel technician services due to quick response times when called out for urgent repairs.
- Optimized fleet efficiency by recommending appropriate upgrades or replacements for aging diesel equipment.
- Strengthened relationships with clients through consistent communication regarding vehicle maintenance needs and expectations.

Arlington Truck And Trailer - Diesel Technician

Arlington, TN • 08/2022 - 06/2023

- Troubleshoot systems, traced problems and diagnosed root causes.
- Performed vehicle lubrication and DOT safety inspections.
- Assessed equipment for damage, wear, battery life, and fluid levels.
- Supported fleet operations with dependable on-site troubleshooting, diagnosis, and repair services for diesel-powered vehicles.
- Maintained safe working conditions by keeping shop areas clean and free from unneeded items.
- Delivered reliable repair services by consistently adhering to manufacturer specifications during all maintenance activities.

Landstar Owner Operators Bcos - Owner Operator

Jacksonville, FL • 01/2019 - 08/2022

- Managed day-to-day business operations.
- Provided exceptional customer service, addressing issues promptly to ensure customer satisfaction and repeat business.
- Increased customer satisfaction by providing high-quality services and timely communication.
- Managed daily operations for optimal efficiency, streamlining processes to reduce costs.

SYSCO Food Services - Diesel Technician

Memphis, TN • 10/2018 - 06/2019

- Troubleshoot systems, traced problems and diagnosed root causes.
- Performed vehicle lubrication and DOT safety inspections.

City Of Memphis - SWAT Operator

Memphis, TN • 04/2010 - 11/2017

- Assisted in the recruitment and selection process for new SWAT members, identifying top candidates based on skills, experience, and aptitude for teamwork.
- Conducted regular equipment inspections and maintained inventory control for optimal operational effectiveness.
- Safeguarded community members by providing security at large-scale events where potential risks were identified.

- Maintained a high level of physical fitness and marksmanship skills, contributing to overall team readiness for critical incidents.
- Collaborated with fellow SWAT operators during after-action reviews, identifying areas for improvement and implementing necessary changes to enhance team performance.
- Ensured mission success by consistently adhering to established safety protocols and tactical guidelines.
- Maintained a strong working knowledge of specialized equipment, such as breaching tools, ballistic shields, and less-lethal weapons systems.